**Evermark, LLC Courtesy Credit Process: CANADA Terms and Conditions**

**1. AGREEMENT TO BE LEGALLY BOUND BY THE TERMS AND CONDITIONS** By participating in this Process, you are signifying your agreement that you have read and agree to be legally bound by these Terms and Conditions (the "Terms and Conditions").

**2. PROMOTION PERIOD** The Evermark, LLC Courtesy Credit Process, under which Evermark, LLC in its sole discretion chooses to make available a reimbursement to qualifying customers from time to time (the "Promotion") begins on **October 9th, 2026**, and ends on **December 31st, 2026** (the "Promotion Period").

**3. THE SPONSOR** This Promotion is sponsored by **Evermark, LLC** (the "Sponsor" or "Evermark, LLC"), which provides this Promotion.

**4. ELIGIBILITY** Open only to legal residents of **Canada** who are 18 years of age or older. Entrants must have a **PayPal account in good standing** at the time of Courtesy Credit fulfillment to receive a payment. Employees of Evermark, LLC and its affiliates are not eligible. Also not eligible are TPG Rewards and any other party involved in the development or administration of the Promotion, the Sponsor's advertising and promotional agencies, and the immediate family and household members of any of the foregoing. The Promotion is void where prohibited or restricted by law.

**5. HOW TO PARTICIPATE & OBTAIN A COURTESY CREDIT PIN CODE**

- **Initial Contact:** Consumers must call the Evermark, LLC customer support line, which can be found at this link: www.elidabeauty.com/contact.
- **Eligibility Determination:** An agent will determine eligibility in the Sponsor's sole discretion. The products eligible for the Promotion are any Evermark, LLC-branded products for which a Evermark, LLC customer support representative, in its sole discretion, grants a Courtesy Credit Pin Code. If approved, the consumer will receive a unique **Alpha-Numeric Courtesy Credit Pin Code** and be instructed by the Evermark agent to **circle the Evermark product on their receipt** that they will submit for the **Courtesy Credit**.
- **Access & Registration:** Consumers will submit their unique **Alpha-Numeric Courtesy Credit Pin Code** on the Promotion website (**CACourtesyCredit.ca**) and proceed to register for the Promotion by providing all required information. This pin code is required to gain access to the Courtesy Credit submission portal.

**6. HOW TO SUBMIT A RECEIPT (i) Submission of Store Receipt:** Participant must submit one (1) image (jpeg or png file types with a maximum file size of 5MB) of each eligible sales receipt, and the consumer must **circle the Evermark-branded product on the receipt** and **select the corresponding Evermark item from the drop-down menu**. Participant must press "submit" to complete submission. Multiple receipts may

be submitted separately during the Promotion Period. All online Submissions must be received by **11:59:59 p.m. Pacific Time on December 31st, 2026**.

**7. PROCESSING OF SUBMISSIONS** Processing of an Online Submission will take approximately **72 hours** from the time the Submission is received by or on behalf of the Sponsor. **A maximum of three (3) receipt submissions can be processed online at any given time.** Once three receipts are pending processing, no additional receipts will be accepted. After the pending receipts have been processed, participants can submit additional receipts for online processing.

Once a Participant's Submission is processed, such Participant will be notified via email whether such Submission has been successfully verified, or a reason why such Submission could not be processed at such time, as determined by the Sponsor in its sole and absolute discretion. It is the responsibility of the Participant to check the applicable email account for such notification including in the inbox, spam, or junk folders. The Sponsor, TPG Rewards, and each of their respective parent, subsidiary, and affiliated companies, and the officers, directors, employees, agents, and representatives of each of the foregoing (collectively, the "Released Parties"), do not assume any responsibility and are not responsible for electronic communications that are undeliverable for any reason.

**8. VERIFICATION** All Submissions and Participants are subject to verification at any time and for any reason. The Sponsor reserves the right, in its sole and absolute discretion, to request additional information when processing a Courtesy Credit Submission request. Failure to provide such information to the complete satisfaction of the Sponsor within the timeline specified may result in disqualification. Proof of transmission (screenshots etc.) does not constitute proof of delivery or receipt by the Promotion computers or Sponsor.

**9. COURTESY CREDIT FULFILLMENT (PAYPAL SPECIFIC TERMS)**

- **Payment Provider:** Courtesy Credits are fulfilled via **PayPal, Inc.** ("PayPal").
- **Account Requirements:** To receive a Courtesy Credit, the email address or mobile number provided during registration must be associated with a valid, active PayPal account.
- **Value:** As a discretionary courtesy, and not as a refund or return of, or reimbursement for, any amount owed to the Participant, the Courtesy Credit amount will be an amount determined by the Sponsor in its sole discretion, which will generally equal the purchase price of the qualified product as shown on the submitted receipt (excluding taxes and shipping)
- **Timing:** The Courtesy Credit will be issued within **five (5) business days following successful entry of the pin code provided after receipt verification.**

- **Liability Waiver: This Promotion is in no way sponsored, endorsed, administered by, or associated with PayPal, Inc..** By participating, you agree to release PayPal, Inc. from any and all liability related to the Promotion.

**10. LIMITS AND GENERAL TERMS** The Sponsor reserves the right, in its sole discretion, to limit the number of Courtesy Credits or the total dollar amount claimed per consumer, household, or email address. A maximum Courtesy Credit value of $25.00 CAD will be provided. The Sponsor reserves the right to cancel, suspend, or modify the Promotion if fraud, technical failures, or any other factor beyond its control impairs the integrity of the Promotion.

**11. NATURE OF COURTESY CREDITS; NO OBLIGATION** Each Courtesy Credit is offered and provided by the Sponsor on a purely voluntary, gratuitous, and discretionary basis as a gesture of goodwill. No consumer pays, or is required to pay, any money or other consideration to the Sponsor for a Courtesy Credit, and a Courtesy Credit is not a refund, return, rebate, or reimbursement of any amount owed. Neither the Promotion nor any Courtesy Credit constitutes an offer, contract, promise, reward, or prize to which any consumer is or becomes entitled, or any other binding or enforceable obligation of the Sponsor, and neither creates any vested, contractual, or property right in any consumer. The Sponsor makes no promise or representation that any consumer will be determined eligible for, or will receive, a Courtesy Credit, and the Sponsor determines eligibility, the amount of any Courtesy Credit, and all other aspects of the Promotion in its sole and absolute discretion. The Sponsor reserves the right to modify, suspend, or discontinue the Promotion or any Courtesy Credit at any time, for any reason, and without prior notice or liability. No consumer should rely on the availability of any Courtesy Credit. Participation in the Promotion is not a substitute for, and does not limit, waive, or affect, any return, refund, exchange, or warranty rights a consumer may have against the retailer from which a product was purchased.

**12. NO CASH VALUE; NOT A STORED VALUE CARD; EXPIRATION OF PIN CODE** A Courtesy Credit has no cash or monetary value unless and until it is validly issued in accordance with these Terms and Conditions, is personal to the consumer to whom it is issued, and may not be assigned, transferred, or sold. A Courtesy Credit is not, and shall not be construed as, a gift card, gift certificate, stored value card, credit balance, customer overpayment, security deposit, account balance, or other pre-funded instrument, and the Sponsor does not hold, and is not obligated to hold or set aside, any funds or property on behalf of any consumer. The Sponsor issues each Courtesy Credit within five (5) business days following successful redemption; no balance accrues, and no amount is stored or held, in the consumer's name. Each Alpha-Numeric Courtesy Credit Pin Code expires January 15th, 2027, and the eligibility to request a Courtesy Credit, expires at the end of the Promotion Period. After expiration, no Courtesy Credit will be issued and no amount will be owed to, or held for, the consumer. To the fullest extent permitted by law, no unissued, expired, unclaimed, or unredeemed Courtesy Credit shall constitute or be treated as unclaimed or abandoned property.

**13. TAXES; DATA; MISCELLANEOUS** Any applicable taxes on a Courtesy Credit are the sole responsibility of the consumer. By participating, each consumer consents to the Sponsor's and its service providers' collection, storage, sharing, and use of the personal information submitted for the purpose of administering the Promotion, as further described in the applicable privacy policy. The Released Parties will not be liable for any technical malfunction, failure, delay, or error of any kind in connection with the Promotion. If any provision of these Terms and Conditions is held invalid or unenforceable, that provision will be enforced to the maximum extent permissible and the remaining provisions will remain in full force and effect. These Terms and Conditions may not be assigned or transferred by any consumer.

**14. GOVERNING LAW; DISPUTE RESOLUTION** These Terms and Conditions, as well as any dispute arising from them or from the Promotion or related to it, are governed and interpreted according to the laws of the province of Ontario and the applicable laws of Canada. Any dispute arising from this Agreement or related to it will be settled exclusively by the Superior Court of Justice sitting in Toronto, Ontario. TO THE EXTENT PERMITTED BY LAW, EACH PARTICIPANT AND THE SPONSOR WAIVE ANY RIGHT TO A TRIAL BY JURY AND AGREE THAT ANY DISPUTE WILL BE BROUGHT SOLELY IN AN INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS, COLLECTIVE, OR REPRESENTATIVE PROCEEDING. These Terms and Conditions are in addition to, and incorporate by reference, the Evermark, LLC.com Conditions of Use, available at https://www.elidabeauty.com/legal-notice/; in the event of any conflict between these Terms and Conditions and the Evermark, LLC Conditions of Use with respect to the Promotion, these Terms and Conditions will govern and control.